Beverley Rose, The Netherlands





User Research Centre



Dutch association of experienced experts



Quality system for the profession of peer support workers





User Research Centre



A collaborative *virtual network* of user-researchers in mental health.

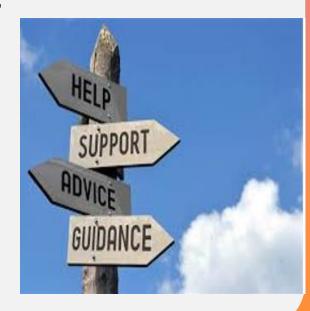


Results and solutions, helpful for organisations and their members to *improve the field*.



Dutch association of experienced experts in care and welfare

- Since 2012
- Connecting peers, active in various professional roles:
 - Peer support worker
 - Quartermaster
 - Advocates
 - Advisor
 - Teacher, Trainer, Coach, Supervisor
 - Researcher
 - Other professionals with lived experience
 - Etc.



Peer experts in The Netherlands

- Built within the psychiatric user movement
- The number of peer workers is increasing
- Administrative agreement 2019-2022: "more and better use of people with lived experience"

Starting points

Patient/client is co-creator



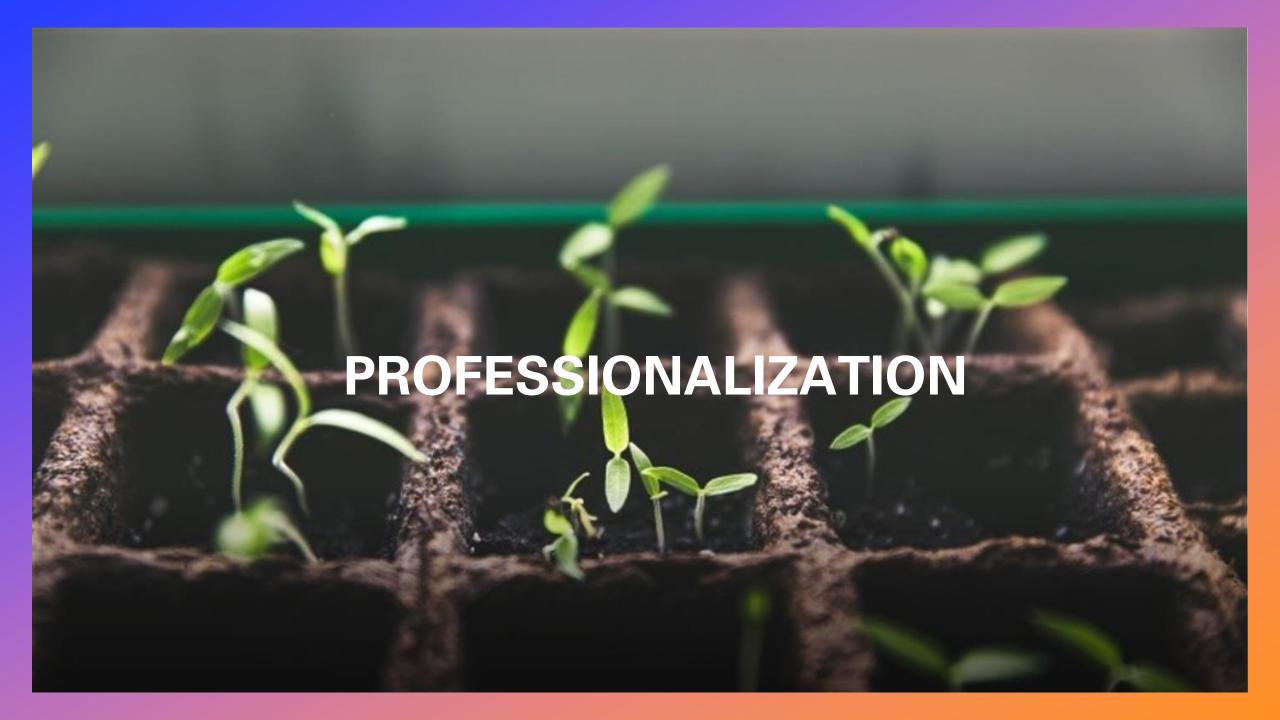
- Individuel level
 - >treatment, shared decision making
- System level
 - >team

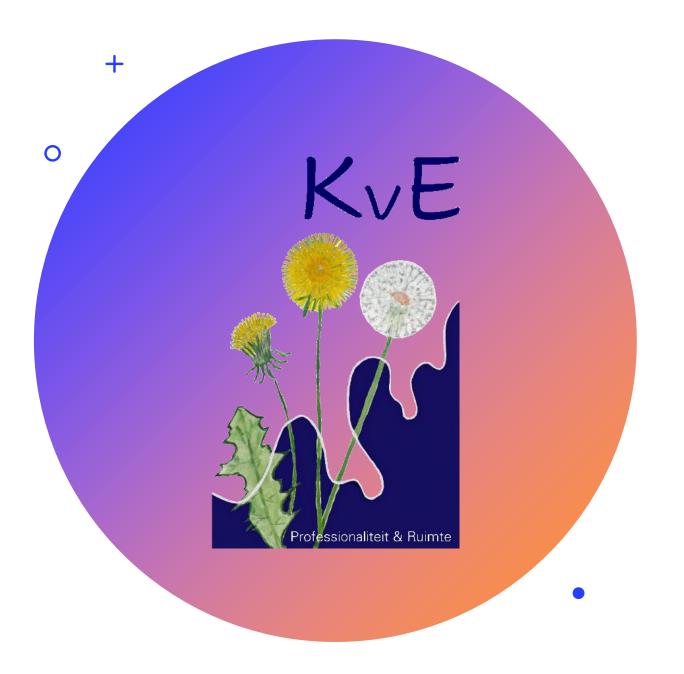
- Policy level
 - >service, government



2020-2022 National study and development quality system

- Funded by the Ministry of Health
- Focus = Mental Health care





KvE project

Four subprojects:

- 1. Study
- 2. Quality standard
- 3. Streamline training & assessment framework
- 4. Professional register and code, BoKVAS



1. A national study about peer workers

- How many?
- Where do they work?
- Doing what (exactly)?
- Certified or not?
- Paid or not?
- Satisfied? Why (not)?
- How do they experience their role in 'the system'?
- Etc.

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- 2. Quality standard
- Including guidelines



3. Streamline training

- Including assessment framework
- Curricula 2, 3, 6, 7 (besides 4 & 5)



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- Including BoKVaS
- Registration based on training and/or experience

POLICY

GUIDELINES
PRACTISES
STANDARDS
RULES
REGULATIONS

COMPLIANCE

where?

 Code to create clarity for peer workers, clients, other professionals

BoKVAS

Body of Knowledge, Values, Attitudes and Skills



PROFESSIONALIZATION BECAUSE... IT IS ALL ABOUT THE PROFESSION

